

HARTSDALE GARDENS NEWSLETTER

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NEW LAUNDRY ROOM EQUIPMENT

We are pleased to announce that the Hartsdale Gardens Board has finalized the new Laundry Room Agreement with Service Directions, 219 Riverdale Avenue, Yonkers, NY 10705. The Laundry Room will be closed on Tuesday, August 4 and will reopen on Wednesday, August 12. There will be modifications made within the room to accommodate the new equipment.

Service Directions will be providing a new SMART Card and Welcome Kit to all residents. The SMART Card will have a complimentary \$7.00 value on it.

DO NOT ADD MONEY TO YOUR COINMACH SMART CARD

The SMART Card that you presently use will not be compatible with the new equipment. Thereby residents should only add the minimum amount of money they need on the card to do laundry through Sunday, August 2. Coinmach will not give refunds for any money that is left on their SMART Card.

FIRST IN WESTCHESTER “CYBERWATCH”

Service Directions will be installing a new web-based Laundry Notification System called “Cyberwatch”.

This system will allow residents to see if a machine is available to use, the number of minutes remaining in their wash cycle and will even send to you an e-mail or text message when your laundry is completed. Hartsdale Gardens is the first apartment building in Westchester County to have a web-based notification system in the Laundry Room!

We are very excited about this new system which should prove to be a great convenience to the residents.

Visit Service Directions website at www.servicedirections.com.

OPEN HOUSE AND DEMONSTRATION

Service Directions will have representatives on site on Wednesday, August 12, from 5:30 p.m. to 7:00 p.m. and again on Saturday, August 15, from 9:00 a.m. until 1:00 p.m. to demonstrate the operation of the new equipment and Cyberwatch system.

MANAGING AGENT LAUNCHES NEW WEBSITE

The Managing Agent has established a new property management website that should prove to be a valuable tool for shareholders of Hartsdale Gardens .

Click on the Hartsdale Gardens Property Profile page, and you will find information on everything you need to know from Emergency Procedures to Apartment Remodeling. Instructions on how to refinance your co-op loan, apply for the STAR Program, wait list for a garage or private storage unit, building Fact Sheet, House Rules, apartment floor plans and much more! There are direct links to Verizon FiOS, Cablevision, Westchester County Home Remodelers, New York State Star Program and Service Directions so that you can revalue your SMART Card on line.

There is even a Maintenance Request Form that you can download, and a Suggestion Box.

Check it out! Go to www.robtorlofsky.com

