FREQUENTLY ASKED QUESTIONS

IS MY DEBIT/CREDIT CARD SECURE?
- Yes, transactions are SSL encrypted

WHY DOES THE MACHINE READ ERROR WHEN I TRY TO USE MY DEBIT/CREDIT CARD?
- We suggest wiping the microchip with a clean cloth and trying again. Dust or dirt can get on the chip and once it is cleaned the card will work

HOW DO I SUBMIT A SERVICE REQUEST?
- Log on to www.cscsw.com to request service

HOW LONG WILL A REFUND TAKE?
- A refund to your credit or debit card will take 1 - 2 business days

CSC SERVICEWORKS

Need Help?
(844) 272-9675

SMARTPHONE REGISTRATION CODE

DID YOU KNOW YOU CAN ALSO PAY FOR YOUR LAUNDRY WITH THE NEW CSCPay Mobile App?

1 DOWNLOAD CSCPay Mobile App

CSCPay Mobile

Free on Google Play or the App Store

Download on the App Store | GET IT ON Google Play

2 REGISTER AND ADD FUNDS

3 LOAD LAUNDRY AND SELECT CYCLE

4 USE APP TO START MACHINE

Debit/Credit Card

CSC SERVICEWORKS

YOUR LAUNDRY MACHINES NOW TAKE DEBIT/ CREDIT CARDS

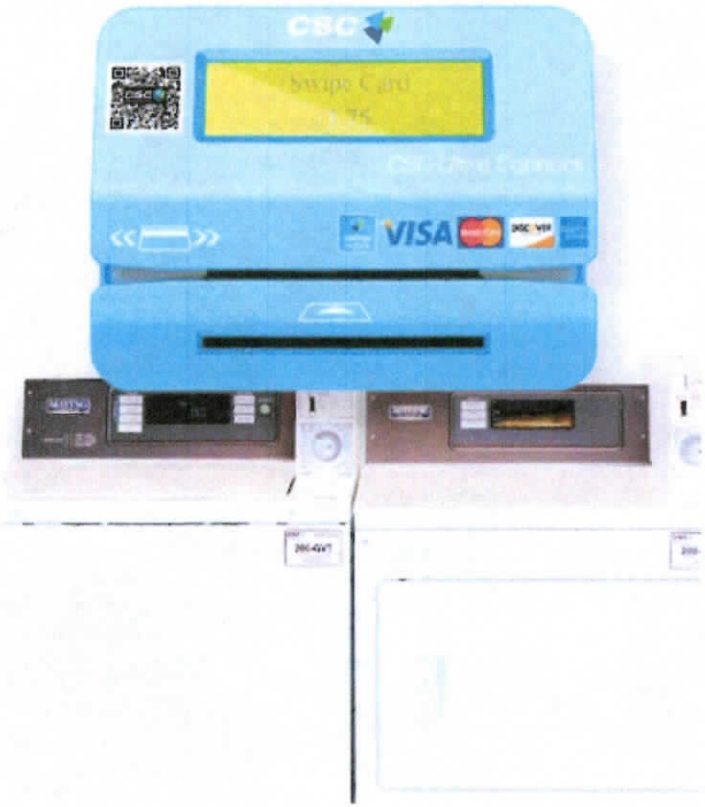
DEBIT/CREDIT CARD PAYMENT OPTIONS
— Laundry with Less Hassle

1 LOAD LAUNDRY AND SELECT CYCLE

Load your laundry into machine and **Select** cycle.

2 INSERT YOUR DEBIT OR CREDIT CARD

Swipe credit/debit card or **insert** into chip reader.

3 START THE MACHINE

Start the machine by following instructions on card reader.